Philadelphia International Airport (PHL)
EMERGENCY CONTINGENCY PLAN

PHL has prepared this Emergency Contingency Plan pursuant to § 42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Chris Dougherty at Chris.Dougherty@phl.org. PHL is filing this plan with the Department of Transportation because (1) it is a commercial airport and (2) this airport may be used by an air carrier described in 49 USC § 42301(a)(1) for diversions. This plan describes how, following excessive tarmac delays, PHL will to the extent feasible:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not been processed through United States Customs & Border Protection (CBP).

PHL has facility constraints that limit the ability to accommodate diverted flights. Specific facility constraints include:

- Limited number of common use gates and hardstand positions.
- Between the hours of 1300 and 2200 LCL, there are limited available international wide body gates and hardstand positions due to the peak international arrival and departure operations
- PHL can only handle one A-380 aircraft at a time, which will utilize a remote hardstand parking area.

Bussing and stairs will be used for offloading of passengers. During winter months, deicing services for this aircraft may be limited.
Aircraft operators are strongly encouraged to contact the Airport Operations Department at 215-937-7942 or -6800 for coordination of diverted flights, except in the case of a declared in-flight emergency.

Airport Information

Name of Airport:	Philadelphia Int. Airport (PHL)
Name/title of preparer:	Steve Belton, Aiport Operations Superintendent
Preparer contact number:	215-937-6904
Preparer contact e-mail:	Comments@phl.org
Date of submission of plan:	June 2, 2025
Airport Category:	Large Hub

Contact Information

In the event of diversions or irregular operations, aircraft operators should contact Airport Operations at 215-937-7942 or -6800 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

PHL does not operate any of the equipment needed to safely deplane passengers from air carrier aircraft and therefore is unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. Upon request, PHL will provide a list of airlines, ground handlers, fixed base operators and others who have the equipment and personnel necessary to safely deplane passengers If a flight needs to deplane and no gates are available, PHL will provide bus services for deplaning needs.
Prior coordination with Airport Operations is highly recommended for these services.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

Twenty-four gates (number subject to change) at PHL are under common use agreements and are controlled by the Airport. Additionally, eighty gates (number subject to change) at PHL are under preferential/exclusive airline use agreements and are not fully controlled by the Airport. We will direct our common use gate lessees, permittees or users to make gates available to an air carrier seeking to deplane at a gate to the maximum extent feasible.

If additional gates are needed, we will direct tenant air carriers to make preferential and/or exclusive use gates and other facilities available to an air carrier seeking to deplane at a gate during times when the tenant airline is not using, or not scheduled to use, the gates.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

PHL has defined sterile areas which are capable of accommodating a limited number of international passengers. PHL has developed procedures with local CBP officials that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas.

For flights requiring CBP processing during off hours (23:00-05:00 hours), Airport Operations and/or the airline will call CBP's 24 hour hotline number (1-800-973-2867) and have the passengers held in the Terminal A East and/or Terminal A West sterile corridor until CBP's arrival. Airport Police assistance will be required to contain the passengers in the sterile corridor until CBP arrives to process passengers.

Public Access to the Emergency Contingency Plan

PHL will provide public access to its emergency contingency plan through one or more of the following means:

- Posting on the PHL airport website (http://www.phl.org)
- Providing notice of the availability of the plan on the airport's social media accounts.

Important Contact Numbers

Airport Operations:	215-937-6800
Customs and Border Protection:	1-800-973-2867
TSA Coordination Center:	215-863-4927.